Medtronic

# Urgent Field Safety Notice

## Vanta™ Clinician Programmer Application – Start Usage

## Model A71200, GTIN 00763000520083

Software Update

December 2025

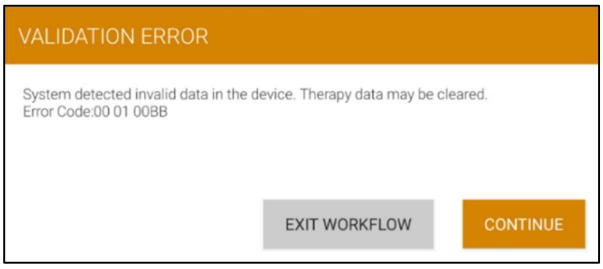
Medtronic Reference: FA1512

Dear Healthcare Provider/Risk Manager,

This letter is to notify you that Medtronic has released a new version of the Model A71200 Vanta™ Clinician Programmer Application (CP App) that contains a mitigation for a software issue that may occur when initially programming a Model 977006 Vanta implantable neurostimulator (INS).

**Issue Description**

Up until 27-Oct-2025, Medtronic has identified 130 reports (occurrence rate of 0.75%) where during the initial programming of the Vanta INS, if the "Start Usage" button on the Current Device Status screen of the A71200 CP App is pressed more than once a system error message is displayed prompting the user to restart the application. This issue can occur on software versions 2.0.2465 and 2.0.2683.




After restarting and interrogating, the A71200 CP App then displays a Validation Error message with two (2) options: Exit Workflow or Continue. If "Continue" is selected, the error is cleared, and the programming session can proceed. However, a software issue can occur if the "Exit Workflow" is selected, as the session will end without clearing the error and may result in surgical delay for additional troubleshooting.

**Correction**

Medtronic has developed a new version (v2.0.2684 or later) of the A71200 CP App that contains a fix for this issue.

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**Customer Actions**

Download and install A71200 CP App v2.0.2684 or any later version at your earliest convenience and contact your local Medtronic representative if you have any questions related to the update.

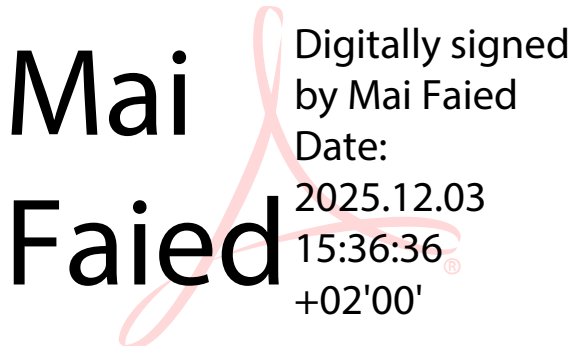
Complete the enclosed Customer Acknowledgement Form. When complete please return the form to <rs.mdtafricareg-fca@medtronic.com>. Retain a copy of this letter and completed Customer Acknowledgement Form for your records.

**Additional Information**

Medtronic has notified the Competent Authority of your country of this action.

We sincerely regret any inconvenience this may have caused you or your patients. We are committed to patient safety and appreciate your prompt attention to this matter. If you have any questions regarding this communication, please contact your Medtronic sales representative.

Sincerely,




**Mai Faied**

**Regulatory Affairs Specialist**

Enclosure: Customer Acknowledgement Form