

## **URGENT**

## **IMPORTANT FIELD SAFETY NOTIFICATION**

**Subject:** MR Gradient Coil Notice

**Product:** Elekta Unity

**Scope:** All Elekta Unity Systems

**Notification Released:** August 2025

**This FCO supersedes:** 200-01-801-013

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### **Description of Problem:**

There is a low possibility that an electrical connector in the MR gradient coil will overheat on Elekta Unity systems.

**Please Note:** The purpose of this notification is for Elekta to inform customers that the original Field Safety Modification issued by Elekta has been deemed as not fully effective. Therefore, **all** Unity customers should read and acknowledge this notice. This notice supersedes previous Gradient Coil notice 200-01-801-013 to provide additional User information in the event of Gradient Coil overheating.

### **Details:**

The current design, manufacturing, and service procedures for the MR gradient coil, could lead to an increased electrical resistance leading to overheating within the bus bar connectors of the MR gradient coil on Unity systems.

### **Clinical Impact:**

Please note that the clinical impact for this issue has not changed and overheating can cause image quality issues and in extreme situations the presence of smoke. Elekta would like to remind customers of the following Recommended User Actions:

### **Recommended User Actions:**

- 1) If users observe sudden severe image artifacts, it is advisable to stop scanning, remove the patient and to contact Elekta (who will then contact Philips).
- 2) If a user encounters a scan abort, it will not be clear to them immediately what the root cause is. The usual reaction will be to restart the scan. If that fails, it is advisable to immediately stop the treatment and release the patient before contacting Elekta service.

If the gradient system detects an increased resistance and stops the scan, the system is not locked. A new scan start can be attempted, even without restarting the system. In case of this failure, the scan will abort again since it will run into the same error condition.

- 3) In the unlikely event of smoke emerging from the system, the user should follow its emergency procedures such as:

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- a. scanning and treatment should be stopped immediately
- b. the patient should be removed from the system
- c. power to the complete system should be switched off
- d. Local safety regulations should be followed
- e. Immediately inform Elekta

**This document contains important information for the continued safe and proper use of your equipment.**

- Please post this notice in a place accessible to all users, e.g. Instructions for Use, until this action is closed.
- Advise the appropriate personnel, working with this product, on the content of this letter.

### **Elekta Corrective Actions:**

Elekta will resolve this issue, the resolution will depend on the system configuration of your Unity system. This action is to further reduce the potential risk of overheating in bus bar connections. The update will be provided via Elekta's Field Change Order process once available. Your local Elekta service representative will contact you to arrange for this activity to be completed.

For future installations, improvements have been implemented to the design and documentation to address the root cause of this problem.

We sincerely apologize for any inconvenience this action may cause and thank you in advance for your cooperation.

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### **Acknowledgement Form**

In order to meet regulatory requirements, you are required to either acknowledge receipt of this notification via the [Elekta Care™ Community](#) or complete this form and return it to Elekta immediately upon receipt, but no later than within 30 days.

|                                                        |                                         |
|--------------------------------------------------------|-----------------------------------------|
| Classification:    Important Field Safety Notification | FCO Reference Number:    200-01-801-016 |
| Description        MR Gradient Coil Notice             |                                         |

|                                                |                   |
|------------------------------------------------|-------------------|
| Hospital:                                      |                   |
| <b>Device Serial No(s):</b><br>(if applicable) | Location or Site: |

|                                                                                                                      |        |
|----------------------------------------------------------------------------------------------------------------------|--------|
| I acknowledge that I have read and understood this Notice and accept the implementation of any given recommendation. |        |
| Name:                                                                                                                | Title: |
| Customer Signature:                                                                                                  | Date:  |

|                                                                                                                                                                                                                |        |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| <b>New installation confirmation</b> to be signed by the installing Elekta engineer or a Representative employee, when the installed product has a physical IFU/manual:                                        |        |
| I acknowledge that the customer has been informed on the content of this notice and that it has been inserted into the applicable copy of the User Manual, or added on record with the applicable User Manual: |        |
| Name:                                                                                                                                                                                                          | Title: |
| Signature:                                                                                                                                                                                                     | Date:  |