

**DRINGEND - BITTE SOFORT AUSLIEFERN! IMPORTANT - DELIVER IMMEDIATELY!**

**Rapid Alert Notification of a Medicinal Product Falsification**

☐ ASSUMED

☒ REASONABLY SUSPECTED

☐ VERIFIED

<b>Sender:</b> Hessisches Landesamt für Gesundheit und Pflege D-64278 Darmstadt		<b>1. Reference Number:</b> DE_HE_01 / reasonably suspected falsification / 2023 / 258 / 1		
		<b>2. Recall N° assigned:</b> (if available)		
<b>3. To:</b> <input type="checkbox"/> BfArM <input type="checkbox"/> BVL <input type="checkbox"/> PEI <input checked="" type="checkbox"/> OLGB <input type="checkbox"/> OLVT				
<b>4. File/s attached?</b> yes		(see below)		
<b>5. For use in human</b>		<b>6a. Class of defect</b> <please choose> <b>6b. Product recall?</b> <please choose>		<b>7. Reason</b> (see header) <please choose>
<b>8. Product</b>	<b>9. Strength</b>	<b>10. INN or Generic name</b>		<b>11. Pack size and presentation</b>
Pantogar	Thiamine Mononitrate 48,6 mg, Calcium D-Pantothenate 55 mg, Yeast (S. Cerevisiae) 100mg, L-Cysteine 20 mg, Keratin 20 mg, p-aminobenzoic acid 20 mg	Thiamine Mononitrate, Calcium D-Pantothenate, Yeast (S. Cerevisiae), L-Cysteine, Keratin, p-aminobenzoic acid		90 Capsules, Egyptian presentation as a dietary supplement
<b>12. Brand/Trade name</b>		<b>13. Dosage form</b>		<b>14. Marketing authorisation number</b>
Pantogar		Capsule, hard		The product Pantogar is registered in Egypt as dietary supplement with registration number 004477. Pantogar is registered as medicinal product in Ukraine and Lithuania. Registration Numbers in Lithuania: LT/1/03/2940/002, LT/1/03/2940/003, LT/1/03/2940/001, Registration Number in Ukraine: UA/10445/01/01
<b>15. Batch number/s and bulk</b> (if different)		<b>16. Date/s manufactured</b>		<b>17. Expiry date/s</b>
Batch number of finished product 2221404, batch number of bulk is unknown		04/2022		04/2025
<b>18. Marketing authorisation holder</b>		<b>19. Manufacturer</b>		
<b>Name</b> Marcyrl Pharmaceuticals Industries - Egypt		<b>Name</b> Marcyrl Pharmaceuticals Industries - Egypt		
<b>Address</b> The West Extension, Block 20005, El Obour City, Egypt		<b>Address</b> The West Extension, Block 20005, El Obour City, Egypt		
<b>E-mail</b> marcyrl@marcyrl.com		<b>E-mail</b> marcyrl@marcyrl.com		
<b>Phone</b> +20244892641-43		<b>Phone</b> +20244892641-43		
<b>20. Recalling firm</b> (if different)		<b>21. Site where defect occurred</b> (where the defect is attributed to a manufacturing site and if different from 19)		

**22. Details**

In Ukraine, MAH Merz Pharmaceuticals GmbH, distributes certain medicinal products via its local distribution partner "Acino". Pantogar however, is not marketed in the Ukraine. Acino lately informed Merz that they screened the Pantogar market and monitored competitors' prices not only in the pharmacy segment, but also on websites. In April 2023, they detected the following website: <https://www.pantogar-egipet.com.ua/> on which Pantogar manufactured by Marcyrl Pharmaceutical Industries can be acquired.

In Lithuania, the Marketing Authorization Holder Merz distributed Pantogar as a medicinal product in the past via the local distribution partner Medis. Currently, the medicinal product Pantogar is not marketed. Medis informed Merz that Pantogar in Egyptian Presentation is offered e.g. via facebook for sale.

According to the pictures received (see below), Marcyrl confirmed that the registration number (NFSA Re. No.: 2089/2021) printed on the folding box is incorrect. In addition, the batch number printed on the folding box is not a batch manufactured by Marcyrl. Marcyrl confirmed that the website <https://www.pantogar-egipet.com.ua/> is not maintained by Marcyrl.

**23. Information on distribution including exports (type of customer, including parallel distribution/importation)**

Pantogar is manufactured and distributed in Egypt by the Merz License Partner Marcyrl. This partner has exclusive rights in the Egyptian Territory and does not produce Pantogar for or export to any market outside Egypt. In Egypt Pantogar has the legal status "dietary supplement", see also photos attached.

Pantogar is registered in Lithuania and Ukraine as a medicinal product but currently not marketed by Merz' respective local distribution partners.

**24. Action taken by the issuing authority**

FOR YOUR INFORMATION

**25. Proposed action**

Information of relevant competent authorities.

**26. Issuing authority:****27. Date/Time** 12 May 2023

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# بانتوجار pantogar

For hair and nails للشعر والاضافر

٩٠ كبسولة جيلاتينية صلبة



90 Hard gelatin capsules



مكمل غذائي

Dietary Supplement



Manufactured By: Marcyrl Pharmaceutical Industries-Egypt

The West Extension, Block 20005 El Obour City – Egypt

Telephone: +202 44892641-43 Fax: +202 44892650

marcyrl@marcyrl.com

Under Licence of

Merz Pharma (schwelz) AG

Hegenheimermattweg 57

4123 Allschwil Schweiz

NFSA Reg. No.: 2089/2021



Made in Egypt



## Pantogar Hard Gelatin Capsule Nutrition Facts

Serving Size	One Capsule	
Servings Per Container	90	
	Amount Per Serving	* Daily Value%
Calories	0	
Total Fat	0 g	0%
Cholesterol	0 mg	0%
Total Carbohydrates	0 g	0%
Protein	0 g	0%
Thiamin (as Thiamine Mononitrate 60 mg)	48.6 mg	4050%
Pantothenic acid (as Calcium D-pantothenate 60 mg)	55 mg	1100%
Yeast (Auxoferm Yeast Powder) (Source : pure <i>S. cerevisiae</i> )	100 mg	**
L-Cystine	20 mg	**
Keratin	20 mg	**
p-aminobenzoic acid	20 mg	**
Net weight : 399 x 90 = 35910 mg		
*Percent Daily Values are based on a 2000 calorie diet.		
**Daily Value not established.		

Other ingredients:cellulose Microcrystalline (Avicel PH 102) 25 mg ,talc 6 mg, magnesium stearate 6 mg , polyvidone (kolloidon 30) 4 mg, silicon dioxide colloidal (Aerosil 200) 2 mg

**Manufactured By: Marcyrl Pharmaceutical Industries-Egypt**  
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**marcyrl@marcyrl.com**

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**Merz Pharma (schwelz) AG**  
**Hegenheimermattweg 57**  
**4123 Allschwil Schweiz**  
**NFSA Reg. No.: 2089/2021**



**Made in Egypt**

2221404  
4/2022  
4/2025

135 L.E. ✓  
Pack