

HMA WGEO – Rapid Alert Form

Counterfeit or illegal product found in the illegal supply chain

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|---|-------------|--------------|
| Reference: | | |
| Date: 04.04.2022 | Time: 15:30 | Initials: MW |
| Please complete sections 1 to 5 providing as much information as possible. | | |
| 1. REPORTING PERSON | | |
| Name: | Position: | |
| Organisation: | | |
| Address: | | |
| Telephone No: | Ext: -208 | |
| e-mail address: | | |
| 2. PRODUCT DETAILS | | |
| Product name: Testosteron Depot 250mg Eifelfango | | |
| Manufacturer: Eifelfango Chemisch Pharmazeutisches Werk GmbH & Co. KG | | |
| Supplier: | | |
| Legal status: Banned <input type="checkbox"/> Counterfeit <input checked="" type="checkbox"/> Unlicensed <input type="checkbox"/> Stolen <input type="checkbox"/> | | |
| Dosage form: ampoules | | |
| Strength: 250mg | | |
| Batch / lot no: 19024B Is batch number genuine: Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> | | |
| If yes to the above, advise batch destination country: Germany | | |
| Expiry date: 11/2024 (incorrect) (correct 07/2022) | | |
| Language of packaging: German | | |
| Date of discovery: 01/04/2022 | | |
| Details of discovery: The German company Eifelfango received a mail from a man questioning whether the attached pictures to the mail showed an original or a counterfeit product. Many details related to a counterfeit product were recognizable: a) the head of the ampoule showed some deformation b) the label was placed incorrect (crooked) c) the expiry date was incorrect (11/2024) (the correct expiry date related to batch 19024B is 07/2022) d) the shortcut "Ch.-B". was printed without a capital letter at the beginning (ch.-B.) | | |

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| e) The serial number printed on the package did not correspond to the number in PPN data matrix. |
| f) Both numbers (printed serial number, PPN code number) were not used as serial numbers for the original batch |
| Although the requesting person claimed to have received the package from a pharmacy the details of counterfeiting prove that it is more likely that this package was provided from an illegal source. |
| The counterfeit is clearly recognizable. |
| Analysed: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> |
| If yes, result of analysis: |

| | |
|---|------------------------------------|
| 3. DISTRIBUTION METHOD | |
| Internet: YES <input type="checkbox"/> / NO <input type="checkbox"/> unknown | |
| Internet: | Non internet, advise full details: |
| URL: | |
| Website address: | |
| Other details: | |
| Currency of payment: | |
| Has product reached patients/consumers? Yes | |
| 4. RISK TO PUBLIC HEALTH | |
| Adverse reactions: YES <input type="checkbox"/> / NO <input type="checkbox"/> (not known) | |
| If yes, please advise details: | |
| Medical assessment details: | |
| 5. NEED FOR PUBLICITY | |
| Are you making a public statement? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/> | |
| Are you issuing a press release? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/> | |
| Are you recalling product? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/> | |
| If yes to any of the above, when do you intend to take action? | |
| 6. DISSEMINATION | |
| Are you content for this Rapid Alert to be shared outside WGEO membership? YES <input type="checkbox"/> / NO <input checked="" type="checkbox"/> (please see below) | |
| If yes, please specify which of the below you are content for this to be shared with (you may tick more than 1 box) | |
| Law Enforcement <input type="checkbox"/> Industry Security <input type="checkbox"/> Trade Associations <input type="checkbox"/> | |
| Traders <input type="checkbox"/> Other <input type="checkbox"/> Please specify _____ | |
| 7. PHOTOGRAPH | |
| If possible, please attach a photograph of the product. See attachment | |

Gebrauchsinstructions
Testos
Injektions

Bitte lesen
Anwendung

- Heben Sie
- Wenn Sie
- Dieses
- Geben Sie
- Heilungs
- Wenn die
- Wirkung
- Sie bitte

Die Gebrauchsanweisung

1. Was ist
2. Was muß

X Ampullenkopf verformt

X Etikett sitzt schief

EIFELFANGO

Chemisch Pharmazeutisches Werk GmbH & Co. KG
Ringener Straße 45 · 53474 Bad Neuenahr-Ahrweiler
Telefon: 02641 360 61
Fax: 02641 340 56



PZN-00395955

klein-Großschreibung Seachstem



PPN



ch.-B. : 19024B

verw. bis 11/2024

PC: 110039595537

SN: 12006752014006095064

→ herrest wäre
07/2022

→ falsch