

HMA WGEO – Rapid Alert Form

Counterfeit or illegal product found in the illegal supply chain

Shaded area to be completed by the secretariat

Reference: No:		
Date: 28-03-2022	Time:	Initials:
Please complete sections 1 to 5 providing as much information as possible.		
1. REPORTING PERSON		
Name:	Position:	
Organisation:		
Address:		
Telephone No:		
e-mail address:		
2. PRODUCT DETAILS		
Juvéderm – VOLUMA WITH LIDOCAINE		
Manufacturer: ALLERGAN, Route de Promery, Zone Artisanale de Pré-Mairy, 74 370 PRINGY-FRANCE		
Supplier:		
Distributor:		
Legal status: Banned <input type="checkbox"/> Counterfeit <input checked="" type="checkbox"/> Unlicensed <input type="checkbox"/> Stolen <input checked="" type="checkbox"/>		
Dosage form: Syringes of hyaluronic acid gel 2x1ml		
Strength: hyaluronic acid 20mg/ml with 0.3% lidocaïne		
Batch / lot no: VB31B91950		
Is batch number genuine: Yes <input type="checkbox"/> No <input checked="" type="checkbox"/>		
If yes to the above, advise batch destination country:		
Expiry date: 2023/07		
Language of packaging: English, French, Spanish and Portuguese		
Date of discovery: 07.09.2021		
Details of discovery: 5 boxes of the product were seized by the police during a search of a private home. The investigation revealed that the products were bought on the internet and came from China via postal freight. AbbVie (Allergan) confirmed that the products were counterfeit.		
Analysed: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>		

If yes, result of analysis: -

3. DISTRIBUTION METHOD

Internet: YES ☒ / NO ☐

Internet: -

Non internet, advise full details:

URL: -

Website address: -

Other details: -

Currency of payment: -

Has product reached patients/consumers? Unknown

4. RISK TO PUBLIC HEALTH

Adverse reactions: YES ☐ / NO ☐

If yes, please advise details:

Medical assessment details: N/A

5. NEED FOR PUBLICITY

Are you making a public statement? YES ☐ / NO ☒

Are you issuing a press release? YES ☐ / NO ☒

Are you recalling product? YES ☐ / NO ☒

6. DISSEMINATION

Are you content for this Rapid Alert to be shared outside WGEO membership?

YES ☐ / NO ☐ (please see below)

If yes, please specify which of the below you are content for this to be shared with (you may tick more than 1 box)

Law Enforcement ☐ Industry Security ☐ Trade Associations ☐

Traders ☐ Other ☐ Please specify _____

7. PHOTOGRAPH

If possible, please attach a photograph of the product.

See below.



Contiene 2 ampollas di collutorio 100 ml (3.3 fl. oz.) e 2 flaconi di 100 ml (3.3 fl. oz.) di collutorio. Contiene 2 ampollas di collutorio 100 ml (3.3 fl. oz.) e 2 flaconi di 100 ml (3.3 fl. oz.) di collutorio.

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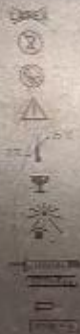
Contiene 2 ampollas di collutorio 100 ml (3.3 fl. oz.) e 2 flaconi di 100 ml (3.3 fl. oz.) di collutorio. Contiene 2 ampollas di collutorio 100 ml (3.3 fl. oz.) e 2 flaconi di 100 ml (3.3 fl. oz.) di collutorio.

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NovoGel
VOLUMA
HYALURONIC ACID

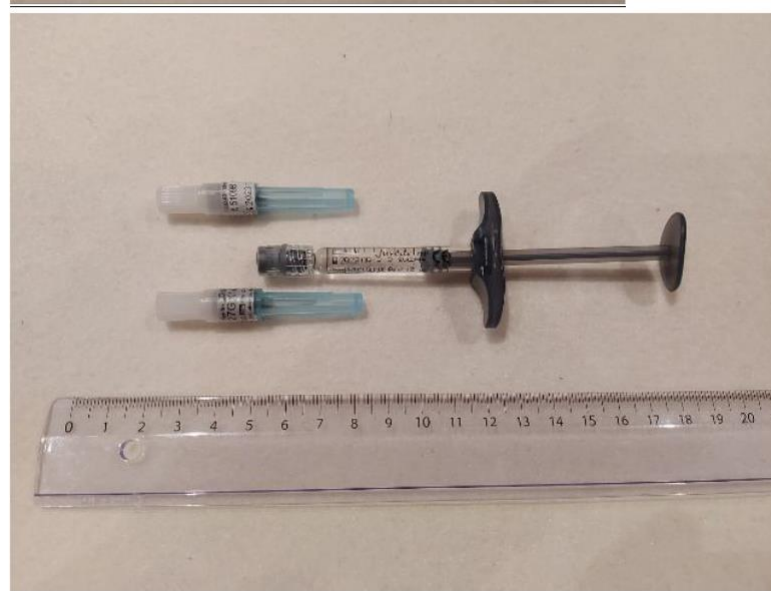
ALLERGAN
Allergan Pharmaceuticals
20000 Via Verde Drive, Irvine, CA 92618-1697
USA

CE
0489





64954RC11





According to the information provided by Allergan (AbbVie):

Authentic		Counterfeit	
<div data-bbox="22 287 179 343">Data matrix</div> <div data-bbox="179 335 593 582"><p>LOT VB20A80833 2018.11 2020.10 REF 94506JR</p></div> <div data-bbox="22 542 224 598">24 months</div>		<div data-bbox="1008 183 1187 239">QR code</div> <div data-bbox="627 263 1030 646"><p>LOT VB31B91950 2020.09 2022.10 REF 94506JR</p></div> <div data-bbox="1075 319 1243 414">25 months or more</div> <div data-bbox="1075 502 1261 678">Difference between primary and secondary packaging</div>	
